

ACTION PLAN OF THE NATIONAL COORDINATING BODY FOR 2024 and 2025 TRADE FACILITATION

III - EXPERT WORKING GROUP FOR CUSTOMS PROCEDURES

Chaired by: Aleksandra Tadić, Head of the Department for Customs Procedures, Sector for Customs Procedures, Ministry of Finance - Customs Administration

The expert working group for customs procedures considers issues and proposes initiatives that contribute to the improvement and facilitation of the implementation of customs procedures, the wider application of the simplification of customs procedures during the import, export and transit of goods, the standardisation of practice and the increase of the predictability of the actions of customs authorities

	Planned activity	Measures for the implementation of activities	Competent institutions	Outcome indicator
1.	Mutual recognition and improvement of the authorised economic operator (AEO) programme	<ul style="list-style-type: none">• Ensure that the benefits of using the status of authorised economic operators (AEOS) are applied in accordance with the signed agreements on the mutual recognition of AEOS in the signatory countries• At border crossings where there are such infrastructural and technical possibilities, designate special lanes for priority passage for holders of AEO status, TIR and T1 trucks and trucks transporting perishable goods• Launch an initiative to sign an agreement on mutual recognition of AEOS within the region, with the EU, in accordance with the EU Growth Plan for the Western Balkans, as well as with other foreign trade partners• Create a system for electronic submission of requests and supporting documentation for obtaining AEO status	Customs Administration, Ministry of Finance	Accelerated flow of goods and reduced dwell time of freight vehicles at border crossings with countries or customs territories with which agreements on mutual recognition of AEOS have been signed

	Planned activity	Measures for the implementation of activities	Competent institutions	Outcome indicator
		<ul style="list-style-type: none"> Work on the establishment of IT systems that would enable the electronic exchange of data between the signatories of the MRA 		<p>A progress report on the negotiations and/or a signed agreement on the mutual recognition of the AEOS programme</p> <p>Progress report and/or established electronic systems for AEO</p>
2.	Acceleration of the flow of goods at border crossings	<ul style="list-style-type: none"> Development of a plan for the establishment of joint control with other countries or customs territories, with a special emphasis on border crossings with the EU 	Customs Administration, Ministry of Finance, NTFB member institutions, Coordinating Body for Border Crossings	Accelerated flow of goods at the border and reduced waiting time of freight vehicles at border crossings
3.	IT connection of the Directorate for Radiation and Nuclear Safety and Security and the Customs Administration	<ul style="list-style-type: none"> Definition of the set of data that will be submitted to the Customs Administration by the Directorate for Radiation and Nuclear Safety and Security; Establishment of a system for <i>online</i> connection of the Directorate for Radiation and Nuclear Safety and Security and the Customs Administration; Training of officers of the Customs Administration and Directorate for Radiation 	Customs Administration, Ministry of Finance Directorate for Radiation and Nuclear Safety and Security	<p>A defined set of data to be exchanged</p> <p>Available <i>online</i> system for electronic submission of data</p> <p>Reduction of the average time required for the document of the Directorate for Radiation</p>

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		and Nuclear Safety and Security on new electronic tools		and Nuclear Safety and Security to be available to participants in foreign trade, as well as the customs procedure itself for those goods
4.	Analysis of the current situation and the undertaking of measures and activities that will enable electronic communication of economic operators with the Department of Collection of the Customs Administration regarding the collection of receivables based on overdue customs duties, interest for late payment of the abovementioned, refund of overpaid customs duties, overbooking of incorrect payments, reminders for settlement customs debt and communication with the guarantor bank	<ul style="list-style-type: none"> • Introduction of electronic records and filling office • Introduction of the so-called "traffic light", i.e. notifications about the due date of the customs debt settlement charge • Introduction of electronic submission of requests for depositing collateral 	E-Government Office Customs Administration, Ministry of Finance	Accelerated communication of business operators with the Department for Collection of Budgetary Revenues of the Customs Administration
5.	Work on the establishment of a national one-stop shop system	<ul style="list-style-type: none"> • Adoption of the law on the national one-stop shop, after consultation with the private sector • Publication of technical specifications for the procurement of software and hardware necessary for the establishment of a national 	Customs Administration, Ministry of Finance, Ministry of Construction, Transport and	The Law on the National One-Stop Shop was adopted Published specifications

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		one-stop shop <ul style="list-style-type: none"> • Development and testing of a national one-stop shop, which will enable the electronic acquisition of all necessary decisions • Information and/or training system users, including the private sector, on the establishment and/or use of the national one-stop shop 	Infrastructure (Project Implementation Unit) and NTFB member institutions	for the procurement of software and hardware for the implementation of the national one-stop shop Progress report and/or implementation of the national one-stop shop system
6.	Work on the introduction of automated systems of import, export and customs decisions	<ul style="list-style-type: none"> • Amendment of national customs regulations in order to implement new automated systems • Development of functional and technical specifications • Development of business process models (BPM) • Development and testing of software for automated import, export procedures and customs decision systems • Informing and training the private sector to use new automated systems 	Ministry of Finance - Sector for Contracting and Financing Programmes from EU funds, Sector for International Cooperation and European Integration, Sector for Customs System and Policy Customs Administration-Ministry of Finance	Amended customs regulations were adopted that enable the implementation of automated systems Published technical and functional specifications for procurement Developed new business process models (BPM) Progress report and/or implementation of automated import, export processes and customs decision systems
7.	Acceleration and simplification of the procedure for issuing certificates of origin of goods	<ul style="list-style-type: none"> • Digitisation of the procedure for issuing certificates of origin of goods in a unique manner (from the perspective of the economy, i.e. applicants), which will be applied to all free trade agreements (modules for the economy 	Customs Administration-Ministry of Finance	Establishment of a system for electronic submission and issuance of certificates of origin of goods (e.g.

	Planned activity	Measures for the implementation of activities	Competent institutions	Outcome indicator
		<p>and customs officers)</p> <ul style="list-style-type: none"> • Development of an online module for checking the authenticity and validity of issued certificates 		EUR 1) and verification of authenticity and validity
8.	Digitisation of the data processing process for the digital ATA carnet (eATA)	<ul style="list-style-type: none"> • Cooperation with the TIR and ATA Service of the Serbian Chamber of Commerce • Cooperation with the International Chamber of Commerce • Cooperation with the World Customs Organisation (WCO) • • Choice of manner of integration of the customs system into the ICC ATA Carnet System (a centralised platform for customs has been created free of charge) • Starting the pilot project e ATA selection of customs offices for the pilot project (proposal: "Nikola Tesla" Airport and possibly a road border crossing after that, if the conditions are met) 	Ministry of Finance - Customs Administration	<ul style="list-style-type: none"> • complete digitisation of the ATA carnet and the transition from a paper to a digital document, which leads to significant time savings for both customs and ATA carnet holders • all data are in "real-time" time frame • the claim process is significantly accelerated • there is no possibility of losing the carnet • number of issued and processed ATA carnets